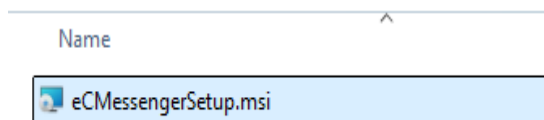


eCMessenger Installation Guide

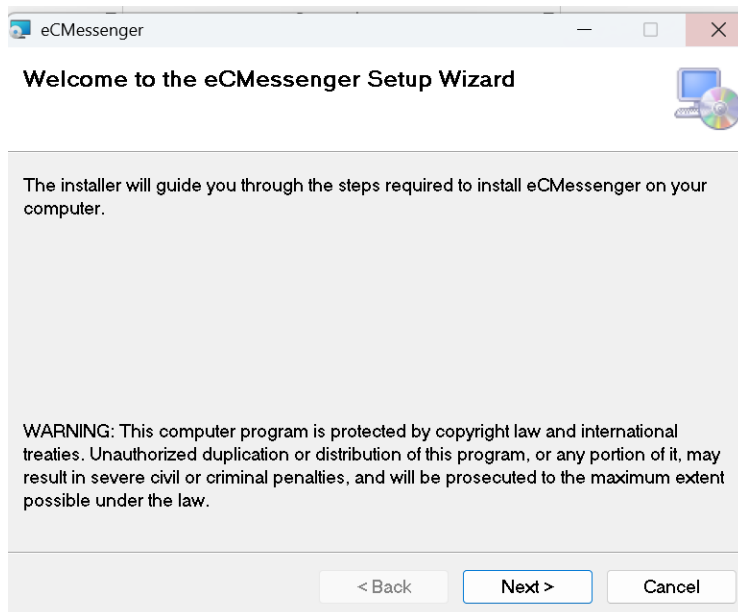
Follow the steps below to install **eCMessenger** on your computer.

Installation Steps

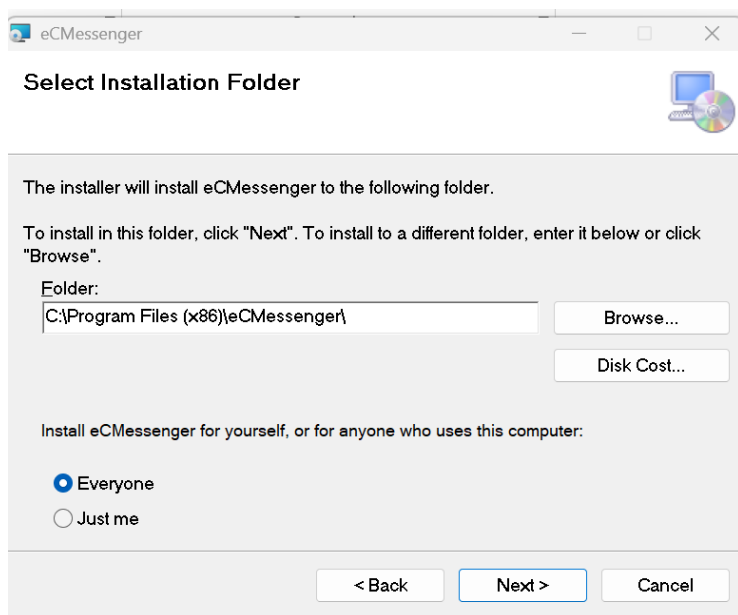
1. Locate the **eCMessengerSetup.msi** installation file and double-click it to start the installation.



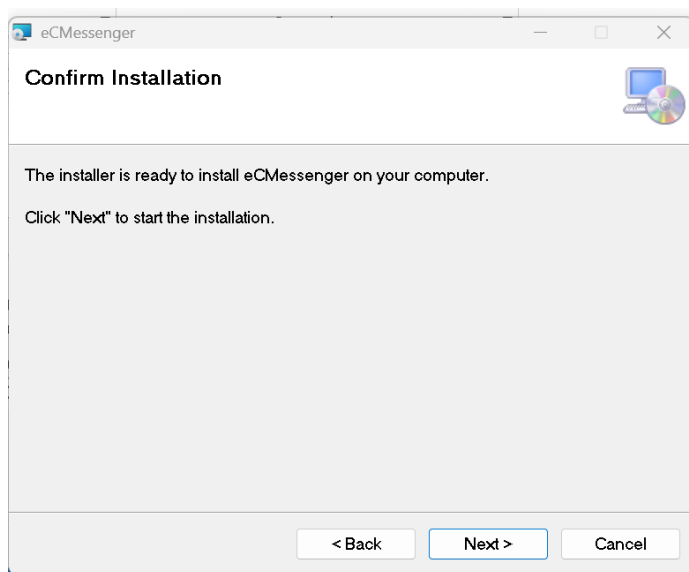
2. The **eCMessenger Setup Wizard** will open. Click **Next** to continue.



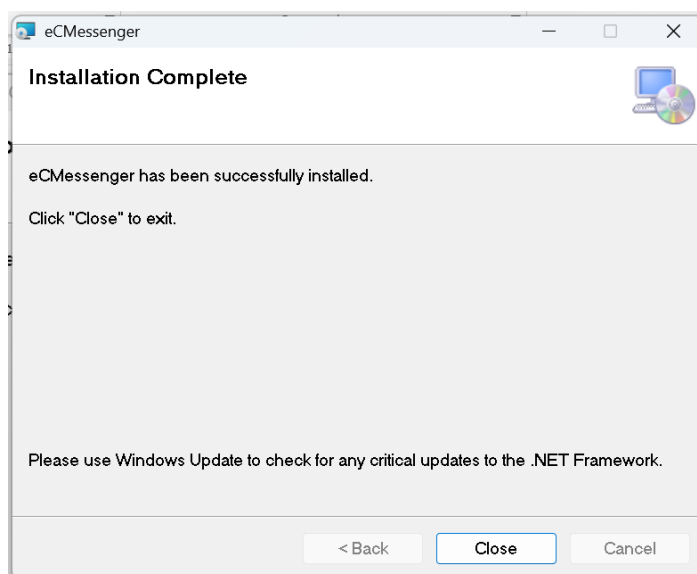
3. On the installation option screen, select **Everyone** to make eCMessenger available to all users of the computer.



4. Click **Next** to continue.
5. On the confirmation screen, click **Next** again to start the installation.



6. Windows may display a **User Account Control (UAC)** permission prompt asking whether you want to allow the application to make changes to the device. Click **Yes**.
7. Wait for the installation process to complete.
8. Once the installation is successfully completed, click **Close** to exit the Setup Wizard.



Launch eCMessenger

After installation, you will find the **eCMessenger** shortcut on your Windows Desktop.

Double-click the **eCMessenger** desktop shortcut to launch the application.

Installation Complete — eCMessenger is now ready to use.



eCMessenger – Import Key User Guide

Follow the steps below to download the facility key, configure the required folder permission, and import the key into **eCMessenger**.

1. Download the Key

1. Open the **eCMessenger.net** website.
2. Go to the **Download / Generate Key** section.
3. Enter the required facility information:
 - **Facility License ID**
 - **Facility Name**
4. Verify that the entered information is correct.

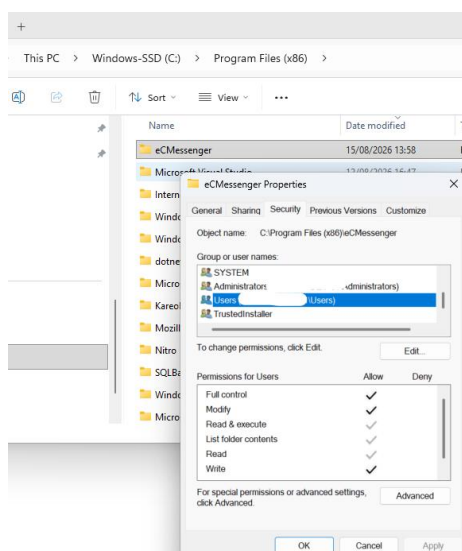
5. Click **Download Key**.
6. Save the downloaded key file to your computer.

Important: Make sure the Facility License ID and Facility Name are entered correctly before downloading the key.

2. Configure eCMessenger Folder Permission

Before importing the key, provide the required Windows permission for the eCMessenger installation folder.

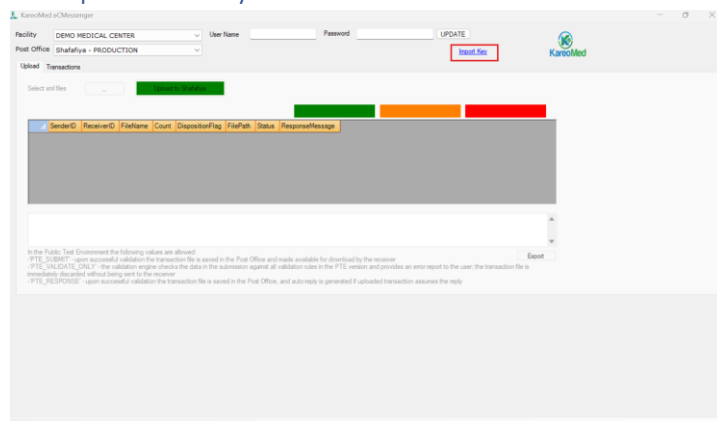
1. Open **File Explorer**.
2. Go to:
C:\Program Files (x86)
3. Locate the **eCMessenger** folder.
4. Right-click the **eCMessenger** folder and select **Properties**.
5. Select the **Security** tab.
6. Click **Edit** to change the permissions.



7. Select **Users** from the **Group or user names** list.
8. Under **Permissions for Users**, enable **Modify** under the **Allow** column.
9. Click **Apply**.
10. Click **OK** to save the changes.
11. Click **OK** again to close the Properties window.

Administrator permission may be required to modify the folder security settings.

3. Import the Key



1. Open **eCMessenger** using the desktop shortcut.
2. Go to the **Import Key** option.
3. Click **Browse** or **Select Key**.
4. Locate the key file downloaded from the eCMessenger website.
5. Select the key file and click **Open**.
6. Click **Import Key**.
7. Confirm that the key has been imported successfully.

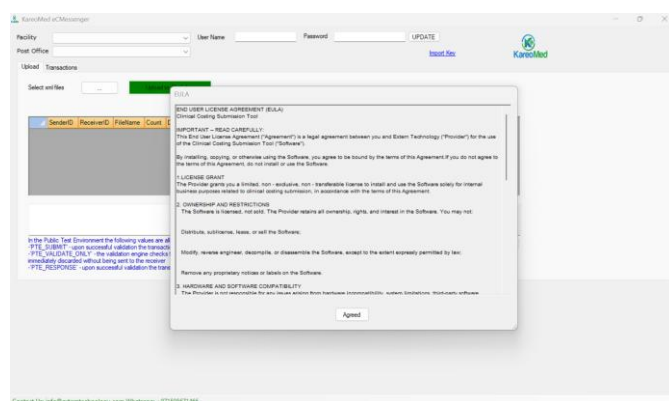
4. Complete the Setup

After the key is successfully imported, restart **eCMessenger**.

The application is now configured with the facility key and ready for use.

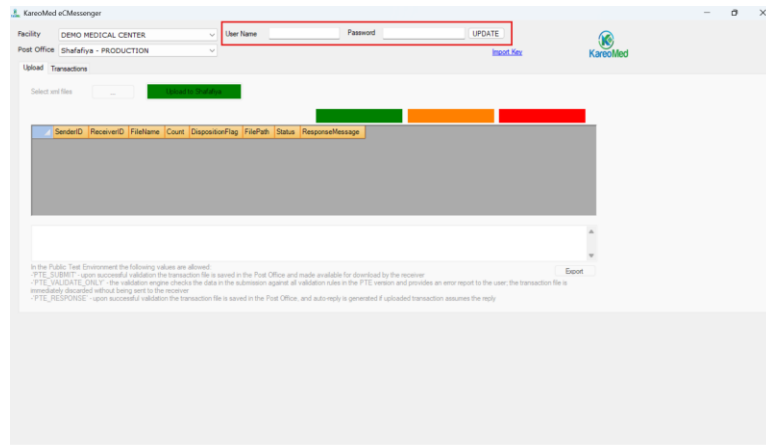
eCMessenger User Guide

This guide explains how to configure the **Shafafiya credentials**, upload XML files to Shafafiya, and search or download transaction XML files.



1. Configure Shafafiya Login

Before uploading files, configure your Shafafiya account credentials.

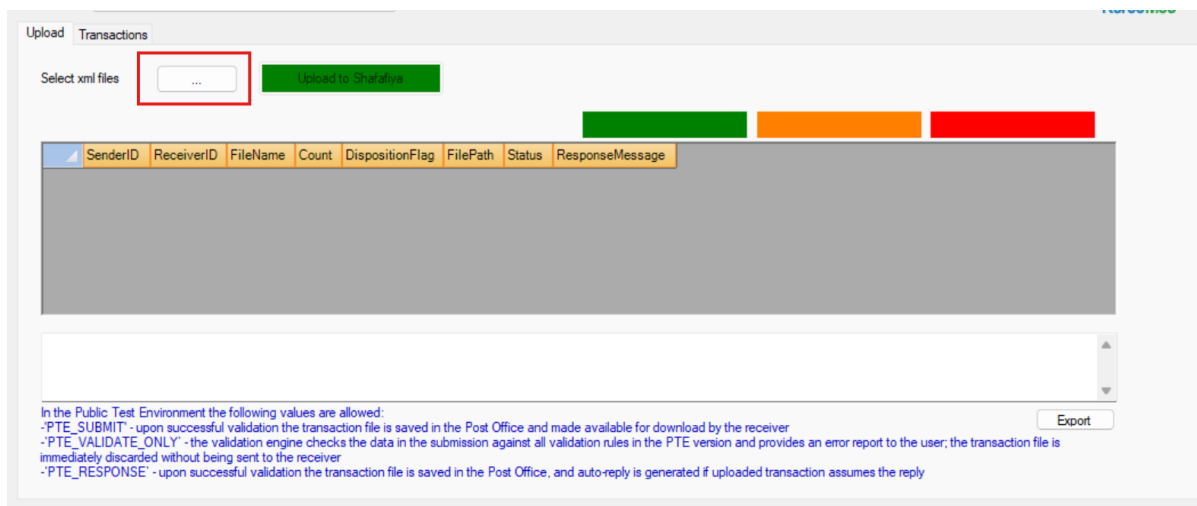


1. Open **eCMessenger**.
2. Enter your **Shafafiya User Name**.
3. Enter your **Shafafiya Password**.
4. Click the **Update** button.
5. The credentials will be saved for Shafafiya transactions.

Ensure that the Shafafiya User Name and Password are correct before saving.

2. Upload XML Files to Shafafiya

Use the **Upload** tab to submit XML files to Shafafiya.

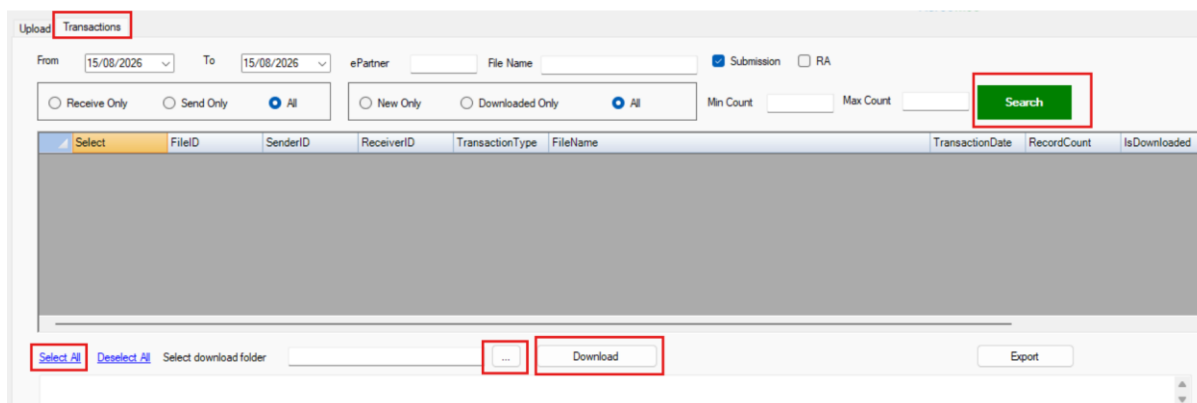


In the Public Test Environment the following values are allowed:
 -PTE_SUBMIT - upon successful validation the transaction file is saved in the Post Office and made available for download by the receiver
 -PTE_VALIDATE_ONLY - the validation engine checks the data in the submission against all validation rules in the PTE version and provides an error report to the user; the transaction file is immediately discarded without being sent to the receiver
 -PTE_RESPONSE - upon successful validation the transaction file is saved in the Post Office, and auto-reply is generated if uploaded transaction assumes the reply

1. Open the **Upload** tab.
2. Click **Select Files**.
3. Browse to the location containing the XML files.
4. Select the XML file or files you want to upload.
5. Verify the selected files.
6. Click **Upload to Shafafiya**.
7. Wait for the upload process to complete.
8. Review the upload status/result displayed by eCMessenger.

Multiple XML files can be selected if required.

3. Search Transactions



Use the **Transaction** option to search and review previously processed transactions.

1. Open the **Transaction** tab.
2. Enter or select the required search criteria.

3. Click **Search**.
4. The matching transactions will be displayed.
5. Review the transaction details and status as required.

4. Download Transaction XML Files

XML files associated with transactions can be downloaded from the **Transaction** tab.

1. Search for the required transactions.
2. Select the transactions you want to download.
3. To download all displayed transactions, use the **Select All** option.
4. Click **Select Download Location** and choose the folder where the XML files should be saved.
5. Click the **Download** button.
6. Wait until the download process is completed.
7. The downloaded XML files will be available in the selected folder.

Ensure that you have write permission for the selected download location.

Support : support@externtechnology.com, info@externtechnology.com

WhatsApp: +971505671466



EMR Software
Simplifying patient care through advanced technology
☑ Homecare ☑ Outpatient ☑ Dental Clinic

